
Experienced Digital Project / Account Manager

A fantastic opportunity for an experienced Digital Project / Account Manager to join a growing fully integrated agency. Due to recent client wins we are looking to expand our team and add a digital project and account manager to our sociable team.

Whilst these days remote working is a given, our Granary studios are located in a village just outside Wetherby - an easy commute from York, Leeds, Harrogate & the surrounding area for those team days or client meetings in the office.

Our client portfolio is made up of B2B (largest proportion) and B2C organisations, spanning leisure, manufacturing, retail, health and travel, plus many more. Clients are largely UK based however we have three key clients in Mainland Europe and the USA. So, in short, we are a hugely varied & interesting agency to work for!

Job Description:

Reporting to the Head of Project Delivery, as part of the project management and account handling team, you will ensure that digital projects, including website design, development and other digital or offline marketing projects are effectively planned and are always running according to schedules, liaising with internal designers and developers. You will be the client point of contact, managing budgets and expectations. In brief, the role includes:

- Working closely with clients to plan & scope out website design & development projects
- Managing clients who are on retainer to ensure they are well serviced, and reports are generated each month

- Overseeing projects, reporting internally on progress and assisting with planning meetings
- Preparing client reports
- Client meetings internal and external when required
- Maintaining up to date internal job management systems

What We're Looking For:

To be considered for this role you need to understand website design, development & ideally digital marketing techniques. You may come from an existing digital project management related role within an agency or potentially client side. You are a well-organised individual, punctual, efficient, and thorough in your work. Developing client relationships and trust are a key part of the role, so you must be an out-going individual who doesn't shy away from a challenge or get phased by time pressures. Sound like you? Then please send us your CV and cover letter. This is a truly fantastic opportunity for an ambitious digital project manager to join a growing agency with big ambitions.

In return we offer:

- The **correct** salary - We don't detail a salary range as this is a sensitive topic, salary is completely negotiable, dependent on the individual and the experience and qualities they may bring to the role – but feel free to email us with your CV and we're happy to talk money before you commit time to an interview if preferred.
- Personal development and progression opportunities
- Flexible working hours & remote working opportunities

- Superb working environment with free parking
- Lunchtime runs / cycles for those that want to!
- Cycle to work scheme
- Company pension scheme
- Great social events
- Free fruit, tea and coffee
- Bonus schemes to share in our success

The Company

Who Are Wish?

Wish is an independent full-service agency providing creative digital solutions to business challenges & objectives. We specialise in online success, developing conversion optimised, technically excellent online campaigns. Through strong client relationships we have created an agency that delivers outstanding results, success and creates fantastic careers for our talented team of digital & marketing experts.

Our core digital products and services include: Digital strategy, website design and development, digital marketing - SEO, PPC, Email marketing, CMS and ecommerce implementations, Integrated Campaigns, mobile, apps and social / digital campaigns.

We're a growing team based in a lovely old Granary building near Wetherby. We have a strong background within the UK Digital community, working with some the UK's leading brands and developing innovative software solutions for our clients.

Need more convincing?...

You will get to work on exciting projects for some leading brands in a relaxed working environment! As well as established client relationships

that we must support, we have a very active new business team creating attractive opportunities. Sounding good?

A Talented & Friendly Bunch.

You'll join a fantastic team of people who are driven to produce the best digital experiences on the web, we make sure it's an enjoyable and a creative place to work

Personal Development.

Reap the rewards of an exciting career path that lets you evolve your skill set. We're growing and changing all the time and we love it - so we want our staff to grow and change too. You will learn and learn fast whilst bringing your own talents to an already talented team.

If this sounds right up your street, then get in touch today.

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